

Key Information Document (KID)

Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product

Product Name Contracts for Difference (CFDs) on Indices

Product manufacturer KVB Prime (UK) Limited (hereinafter known as "KVB PRIME") authorised and regulated by the Financial Conduct Authority in the United Kingdom FCA 622574.

Further information You can find more information about KVB's CFD's products in our CFD product guide. We encourage you to visit our website <https://www.kvbprime.co.uk> or contact the customer support team who are available on phone, email or live chat.

This document was last updated on 15th April 2019.

Risk Warning

Our service includes products that are traded on margin and carry a risk of losses in excess of your deposited funds. The products may not be suitable for all investors. Please ensure that you fully understand the risks involved.

What is this product?

Type

This document relates to products known as 'contracts for difference', which are also known as CFDs. A CFD allows you to obtain an indirect exposure to an underlying asset such as a security, commodity or index. This means you will never own the underlying asset, but you will make gains or suffer losses as a result of price movements in the underlying asset to which you have the indirect exposure.

There are many types of CFD's this document provides key information on Index CFD's where the underlying investment option that you choose is a stock index such as the FTSE, Dow Jones or Dax.

An equities "index," or in plural form "indices," is a distinct cross section of each stock exchange's most prominent companies. You can visit JoJo's website for information on the underlying assets available to trade at JoJo.

Objectives

CFDs are derivative financial instruments. A CFD is an agreement between two counterparties to exchange the price difference of a specific underlying instrument for the time period the deal was opened.

CFDs are leveraged products and are traded not on an exchange basis but Over-The-Counter (OTC) and there is no central clearing of the transactions. KVB Prime (UK) Limited is trading on a matched principal basis. CFDs on Stock Indices, have different underlying indices (e.g. Wall Street 30, UK 100, Europe 50, Spain 35, US SPX 500 (Mino), US Tech 100 (Mini), Japan 225, Hong Kong 50, Germany 30 (Mini), France 40, Australia 200).

A CFD is a speculative instrument and while trading CFDs with different underlying assets, the trader does not become the owner of this asset. CFD pricing reflects the pricing of the underlying assets received by the Liquidity

Providers. Long position means buying the instrument with the expectation for its value to rise. Short position suggests selling the asset expecting its value to decrease.

CFDs are speculative products which are traded with leverage and are not appropriate for all investors. CFDs, are leveraged products where most of them mature when you choose to close an existing open position. Positions may also be closed due to margin calls/ stop outs. Information on margin calls/ stop out per account can be accessed on the Company's website. Moreover, in case where the Company intends to remove the availability of a CFD, it shall inform you (i.e. the Client) in order to close any open positions until a specific deadline. If the Client does not close the position by the said deadline, the Company has the right to close any open positions on his behalf. By investing in CFDs, you assume a high level of risk which can result in the loss of all of your invested capital.

Trading in CFDs carries high level of risk and thus can generate great profits as well as great losses. You should never invest more than you are willing to lose, as it is possible to lose your initial investment. Unless a Client knows and fully understands the risks involved in CFD trading, they should not engage in any trading activity. Clients should consider whether CFDs are appropriate for them according to their financial status and goals before trading. If you do not have enough knowledge and experience to trade, we suggest you seek independent advice before you invest. If you still don't understand these risks after consulting an independent financial advisor, then they should refrain from trading at all. Trading in CFDs comes with a significant risk of losses and the investment value can both increase and decrease. CFDs require constant monitoring and may not be appropriate for persons who cannot devote time in this respect.

Prior to commencing trading in CFDs it is prudent to consult with this KID and evaluate whether trading in CFDs in appropriate for you.

Execution Model

Contract for Difference products are generally subject to Dealing Desk execution. KVB PRIME reserves the right to switch a client's execution to No Dealing Desk without prior consent from the client for any reason, including but not limited to, the product being traded, trading style of client, or volume traded. KVB PRIME does not generally execute CFD orders with an external counterparty. KVB PRIME is the final counterparty for most CFD positions which you undertake. Please note that as the final counterparty KVB PRIME may receive compensation beyond our standard fixed mark-up. KVB PRIME makes prices for the CFD instruments it offers to its clients. Although these prices may be indicative of the underlying market for the product being traded, they do not represent the actual prices of the underlying asset on the physical market or exchange where it is listed.

Intended Retail Investor

Trading these products will not be appropriate for everyone. We would normally expect these products to be used by persons who:

- (i) have a high risk tolerance;
- (ii) are trading with money they can afford to lose;
- (iii) have experience with, and are comfortable trading on, financial markets and, separately, understand the impact of and risks associated with margin trading; and
- (iv) want to generally gain short term exposures to financial instruments/markets, and have a diversified investment and savings portfolio.

Term

Index CFDs have no maturity date or minimum holding period. You decide when to open and close your positions. KVB PRIME may close your position without seeking your prior consent if you do not maintain sufficient margin in your account (more information below).

What are the risks and what could I get in return?

Risk Indicator



1 2 3 4 5 6 7

← →

Lower risk Higher risk

 There is no recommended or minimum holding period for this product. You must maintain sufficient margin in your account to keep your positions open. Trading on margin means you could lose significantly more than your initial investment.

The summary risk indicator is a guide to the level of risk of these products compared to other products.

It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified these products as 7 out of 7, which is the highest risk class. This is because there is a chance that you could lose more than your initial investment.

CFD trading requires you to maintain a certain level of funds in your account to keep your positions open. This is called margin. You will be able to open a position by depositing only a small portion of the notional value of the position, creating a leveraged position. Leverage can significantly magnify your gains and losses as products that are traded on margin carry a **risk of losses in excess of your deposited funds**

Margin can be thought of as a good faith deposit required to maintain open positions. This is not a fee or a transaction cost, it is simply a portion of your account equity set aside and allocated as a margin deposit. Margin requirements (per 1 Contract for CFDs) are determined by taking a percentage of the notional trade size plus a small cushion. A cushion is added to help alleviate daily/weekly fluctuations.

KVB PRIME Margin Requirements are updated monthly and can be increased temporarily to mitigate risks prior to major market events or in increasingly volatile markets. Current margin requirements will differ depending on account type and can be viewed in the dealing rates and create order windows on the trading station platform.

Margin Calls will occur when the equity of the account falls below the required margin. Depending on your account type and/or trading platform a margin call may liquidate all open the positions on your account or may only close specific positions.

KVB PRIME process all liquidations for CFD products automatically, for more information on how Margin Calls work we encourage you to review our execution risks.

KVB PRIME aims to provide clients with the best execution available and to get all orders filled at the requested

rate. However, there are times when, due to an increase in volatility or volume, orders may be subject to slippage. Slippage most commonly occurs during fundamental news events or periods of limited liquidity. During periods such as these, your order type, quantity demanded, and specific order instructions can have an impact on the overall execution you receive.

CFD trading is decentralised and pricing will vary from broker to broker. KVB PRIME's CFD's are not listed on any exchange, and the prices and other conditions are set by KVB PRIME in accordance with our best execution policy. CFD contracts can be closed only with KVB PRIME, and are not transferable to any other provider. If you have multiple positions your risk is cumulative and not limited to one position.

The Company offers Negative Balance Protection to its Clients, meaning that they will never be in a position to lose more funds than the amounts invested with the Company. In case the account balance of a Client enters in the negative territory for example due to a gap in the market, this amount will not be requested by the Company, and the Client's account will be brought back to zero (0).

Performance Scenarios

This key information document is not specific to a particular product. It applies to a CFD on any index. For each CFD trade you enter, you will be responsible for choosing the instrument, when you open and close, the size (risk) and whether to use any risk mitigation features (such as stop loss orders).

Each instrument has a different pip cost (value risked for every change of a certain digit in price) associated to it. Pip cost can be found in the CFD Product Guide, when entering a Market or Entry Order.

This table shows potential profit and loss under different scenarios. The scenarios assume you have a starting equity of £1000 and choose to buy/sell 100 Index CFD contracts. This particular CFD contract has a pip cost of £0.1 per contract, meaning in this case you will make or lose £10 for every pip the price moves. A pip on this instrument is the last digit before the decimal place. The price at which you can buy is 1000.00.

The below table does not include overnight holding costs (discussed further below).

Scenarios		Trade	P/L	New Equity
Stress scenario You go long and the price falls by 30 pips and you then receive a margin call	Open Price: 1000.00 Close Price: 970.00	-£300		£700 Δ -30%
Unfavourable scenario: You go short and price increase by 7 pips and you exit the position.	Open Price: 1000.00 Close Price: 1007.00	-£70		£930 Δ -7%

<p>Moderate scenario: You go long or short and exit the position at the same rate you entered</p>	<p>Open Price: 1000.00 Close Price: 1000.00</p>	<p>£0</p>	<p>£1000 Δ0%</p>
<p>Favourable scenario: You go Long and price increases by 5 pips and you exit the position</p>	<p>Open Price: 1000.00 Close Price: 1005.00</p>	<p>£50</p>	<p>£1050 Δ+5%</p>
<p>What happens if KVB PRIME is unable to pay out?</p>			
<p>If KVB PRIME is unable to meet its financial obligations to you, this could cause you to lose the value of any CFDs you have with KVB PRIME. KVB PRIME segregates your funds from its own money in accordance with the UK FCA's Client Asset rules. Should segregation fail, your investment is covered by the UK's Financial Services Compensation Scheme (FSCS) which covers eligible investments up to £50,000 per person, per firm. See www.fscs.org.uk.</p>			

What are the costs?		This table shows the different types of costs involved when you trade Index CFD products
One Off costs	Spread	The spread is the difference between the buy (ask) and sell (bid) price quoted. For example, if the instrument is trading at 1.54321, our ask price (the price at which you can buy) might be 1.543311 and our bid price (the price at which you can sell) might be 1.54311.
Open and Close	Commission	Commission is charged at both open and close and will vary depending on the instrument traded and the size of your position
Ongoing costs	Rollover (Debit or Credit)	<p>Rollover is the interest paid or earned for holding a position overnight. Each currency has an overnight interest rate associated with it, and because forex is traded in pairs, every trade involves not only two different currencies, but their two different interest rates.</p> <p>Overnight interest rates will guide whether the trader will ultimately pay to hold the position or earn interest. Typically these interbank rates will track a central bank's target quite closely, however sharp changes in the supply or demand for a specific currency can shift interbank borrowing rates away from the central bank rates.</p> <p>Typically, if the interest rate on the currency you bought is higher than the interest rate of the currency you sold, then you will earn rollover (positive roll). If the interest rate on the currency you bought is lower than the interest rate on the currency you sold, then you will pay rollover (negative roll).</p> <p>Any client holding an open position at the end of the trading day (5pm EST) will be credited or debited rollover.</p> <p>On Wednesday, to account for holding a position into the weekend, Rollover are 3X times higher than usual. Rollover can add a significant extra cost or profit to your trade.</p>

		<p>Upcoming Rollover can be viewed in the Trading Station from the simple and advanced dealing rates windows.</p>
<p>How can I make a trade inquiry or complaint?</p>		<p>If you wish to submit a complaint you can contact our customer support found on our website.</p> <p>Per KVB PRIME’s Complaint Procedure, if you are dissatisfied with the resolution, you are able to submit a formal complaint.</p> <p>If you do not feel your complaint has been resolved satisfactorily, you are able to refer your complaint to the Financial Ombudsman Service (FOS). See www.financial-ombudsman.org.uk for further information.</p>
<p>Other relevant information</p>		<p>You should ensure that you read the terms of business, order execution policy and risk warning notice displayed in the legal section of our website, at the Standard Business Terms page on our website. Such information is also available on request.</p>